



2 April 2009

Mr Joe Zarantonello  
Karisma Joinery  
3 Bonz Place  
Seven Hills NSW 2147

Dear Joe

**IVY**  
**320-330 GEORGE STREET, SYDNEY**

It is with great pleasure that I write to thank you for the wonderful joinery Karisma has produced for Ivy. At every stage of this very complex development, all those at Karisma have been a pleasure to deal with, always meeting our deadlines and providing a quality product.

Ivy is a project in which no two areas are alike. The many and varied joinery items specified by our interior designers, comprising numerous variations in timber, metal and stone, were executed exactly as required. Much of the work was exceptionally detailed, however, the quality of our finished items is outstanding.

We would not hesitate to recommend the Karisma team to any developer, large or small.

Yours sincerely

  
**Justin Hemmes**  
Chief Executive Officer