

# ORDAL Australia Pty Ltd

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Earle McCredie - Managing Director

Mr Joe Zarantonello  
Karisma Joinery Pty Ltd

Dear Joe,

I had intended to write to you several months ago to thank you for your contribution to our new building at Chatswood.

The display cabinets in our showroom have become a real feature in a room that many people have referred to as "the gallery". The design and workmanship in making these cabinets is exactly what we require to display our products to their best advantage. As you know, we have had additional cabinets made by you for several of our customers as we strive to set a standard corporate image for our Lladró products and this concept will be ongoing as we now have many of our customers who require cabinets for their retail locations.

Once again thank you, Joe, for a job well done and we would have no hesitation in recommending your company to anyone who requires joinery.

Best regards,

A handwritten signature in blue ink that reads "Earle McCredie".

**EARLE McCREDIE**  
MANAGING DIRECTOR